

Home sweet home

Known by locals as “T5,” JetBlue’s state-of-the-art terminal at New York’s JFK airport delivers the latest and greatest in airport experiences. The award-winning home to JetBlue’s operation is considered one of the best airline terminals in the world. Since its opening in 2008, T5 offers an amazing ground experience to complement JetBlue’s award-winning onboard experience.



New York’s Hometown Airline™ thought of everything when they created T5 from scratch. In order to provide the most convenient airport experience, the check-in area offers intuitive self-service check-in kiosks, with JetBlue crewmembers standing by to help if needed. Once past security, customers can surf the web with free Wi-Fi, enjoy an extraordinary meal at more than 30 restaurants and food outlets, shop at more than 20 retail shops, listen to a playlist curated for and by customers, get a spa treatment or relax in the AirSpace Lounge.

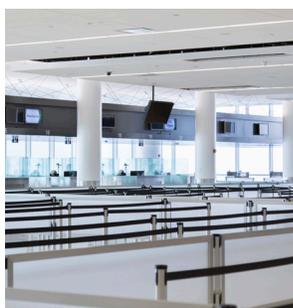
JetBlue’s T5 opened in October 2008 and was designed to complement the historic Eero Saarinen building across the walkway. All JetBlue flights departing from New York’s JFK Airport operate from the contemporary terminal, which is also home to partner airlines Aer Lingus and Hawaiian Airlines.

Live from T5

In 2009, JetBlue launched the innovative Live From T5 concert series. Live From T5 serves both as a launch pad for emerging artists and a platform for top pop acts. The concert series is designed to enhance the travel experience for customers traveling through JetBlue’s Terminal 5. These surprise shows have featured performances by an array of artists across musical genres including The Wanted, Phillip Phillips, CeeLo Green/Goodie Mob, Taylor Swift, Ellie Goulding, Lady Antebellum, Emeli Sande, Kany Garcia, Jason Derulo, Sarah McLachlan, Daughtry and more.

T5i

In the fall of 2013, JetBlue broke new ground for an international arrivals extension to Terminal 5. T5i officially opened in November 2014. The thoughtfully designed space includes six international arrivals gates – three new and three converted from existing Terminal 5 – and an international arrivals hall with full U.S. Custom and Federal Inspection Services (FIS) to deliver a seamless travel experience for customers arriving from international flights on JetBlue and select partner airlines. Highlights of the international arrivals terminal extension include:



- A design created by Gensler that mirrors the existing Terminal 5’s bright and friendly look and feel, supportive of JetBlue’s brand aesthetic and the company’s commitment to bringing humanity back to air travel
- Two additional baggage claim belts and a U.S. Custom and Border Protection, Federal Inspection Service (FIS) facility designed to accommodate up to 1,200 customers per hour
- International arrivals hall space featuring glass walls that allow for abundant natural daylight and a design that is modern, timeless, and clean
- Sustainable practices, making the most of current building technologies to reduce T5i’s environmental impact throughout its lifespan
- Circulation paths designed to move customers through gates and Customs in the most efficient way possible with walking time and travel minimized